

Format for Investor Complaints Data for period 2024-2025

Complaints received for month of October 2024

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	0	30	0	30	0	21 days
2	(SEBI)Scores/ Smart ODR	1	2	0	2	1	21 days
3	Exchange	0	0	0	0	0	21 days
4	Other Sources	0	0	0	0	0	21 days
Total		1	32	0	32	1	

Trend of monthly disposal of complaints (October 2024)

S.no	Month	forward from previous month	Received	Resolved	Pending
1	Apr-24	0	50	50	0
2	May-24	0	52	52	0
3	Jun-24	0	74	74	0
4	Jul-24	0	101	101	0
5	Aug-24	0	59	59	0
6	Sep-24	0	93	92	1
7	Oct-24	1	32	32	1

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	1	28	27	1
2	2021-22	1	65	66	Nil
3	2022-23	0	52	51	1
4	2023-24	1	57	57	0
5	2024-25**	0	25	24	0
	Grand Total		227	225	

* considered grievance through Exchange and SEBI.

**Upto October 2024