

Format for Investor Complaints Data for period 2024-2025

**Complaints received for month of August 2024**

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	0	56	0	56	0	21 days
2	(SEBI)Scores/ Smart ODR	0	3	0	3	0	21 days
3	Exchange	0	0	0	0	0	21 days
4	Other Sources	0	0	0	0	0	21 days
<b>Total</b>		<b>0</b>	<b>59</b>	<b>0</b>	<b>59</b>	<b>0</b>	

**Trend of monthly disposal of complaints (August 2024)**

S.no	Month	forward from previous month	Received	Resolved	Pending
1	Apr-24	0	50	50	0
2	May-24	0	52	52	0
3	Jun-24	0	74	74	0
4	Jul-24	0	101	101	0
5	Aug-24	0	59	59	0

**Trend of annual disposal of complaints\***

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	1	28	27	1
2	2021-22	1	65	66	Nil
3	2022-23	0	52	51	1
4	2023-24	1	57	57	0
5	2024-25**	0	20	20	0
	<b>Grand Total</b>		<b>222</b>	<b>221</b>	

\* considered greivance through Exchange and SEBI.

\*\*Upto August 2024