

CORRIGENDUM

For

**Hiring of “Cloud based Disaster Recovery Services” RFP from Managed
Service Provider for SHCIL Services Limited**

Tender Reference Number: SSL/19-20/IT/RFP-DR/001

Date of Issue: 11th September 2019

Issued By:

HEAD - IT & AUTO

SHCIL Services Limited, SHCIL House,

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Sr. No.	Discussed Points	Modification / Correction	Remark / Modified Point / Correction
1	Contract Period	Correction	Contract Period is 3 years only.
2	Network Link application and Payment	Modification	SHCIL Services Ltd (SSL) will apply for Network Links for exchanges from DR DC to exchange, Internet/MPLS/Leased Line. SSL will pay the payment towards the links. Service Provider will help for commissioning the links.
3	CSP must be a Meity empaneled for GCC Cloud Services & hosting services, along with the valid certificate.	Correction	CSP must be a Meity empaneled for Cloud Services & hosting services, along with the valid certificate.
4	<p>1.4 <u>DR setup on Meity empaneled gc Cloud with replication between DC & DR: -</u></p> <p>Setting up of DR site on GCC. Service provider will be required to perform the following technical tasks for the assigned area:</p> <ol style="list-style-type: none"> 1. Provision of GCC instance. 	Correction	<p>1.4 <u>DR setup on Meity empaneled Cloud with replication between DC & DR: -</u></p> <p>Setting up of DR site on Meity empanelled Cloud.</p> <p>Point no. 1 is not applicable of 1.4</p>
5	Whilst the information in this RFP has been prepared in good faith, it is not and does not purport to be comprehensive or to have been	Correction	Whilst the information in this RFP has been prepared in good faith, it is not and does not purport to be comprehensive or to have been

	<p>independently verified. Neither SSL nor any of its officers or employees, nor any of their advisers nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFP, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed Hiring of “Cloud based Disaster Recovery Services” from Managed Service Provider at different seismic zone for SSL setup (hereinafter referred to as “SSL Cloud Based DR”), or makes any representation or warranty, express or implied, with respect to the information contained in this RFP or on which this RFP is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisers and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.</p>		<p>independently verified. Neither SSL nor any of its officers or employees, nor any of their advisers nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFP, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed Hiring of “Cloud based Disaster Recovery Services” from Managed Service Provider for SSL setup (hereinafter referred to as “SSL Cloud Based DR”), or makes any representation or warranty, express or implied, with respect to the information contained in this RFP or on which this RFP is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisers and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.</p>
6	<p>PQ 6 Company Presence: CSP should have a different seismic Zone across India/ MEITY compliant.</p>	Correction	CSP should be MEITY compliant.
7	<p>PQ 3 Data Center Facility: The Data Centers should be at least Tier III standard, Certified under TIA 942 or Uptime Institute certifications. Copy of Certificate</p>	Modification	<p>PQ 3 Data Center Facility: The Data Centers should be at least Tier III standard, Certified under TIA 942 or Uptime Institute certifications. Self-Undertaking</p>

	<p>PQ 9</p> <p>Capability</p> <p>CSP/MSP should have at least 5 operational Government Community Cloud client/MeitY Empaneled from Central/State/PSU departments during the time of bid submission. CSP has to submit the relevant document</p> <p>Work order + Completion Certificates from the client;</p>	<p>Correction</p>	<p>PQ 9</p> <p>Capability</p> <p>CSP/MSP should have at least 5 operational client/ MeitY Empaneled from Central/State/PSU departments during the time of bid submission. CSP has to submit the relevant document</p> <p>Work order OR Completion Certificates from the client;</p>
8	<p>PQ 10</p> <p>Capability</p> <p>CSP/MSP must have experience of providing DC/DR hosting services in their data center at least 5 clients from any Central Govt/State Govt/Semi-Govt/PSU organization with a minimum order value of 10 Crores.</p> <p>Work order + Completion Certificates from the client</p>	<p>Modification</p>	<p>PQ 10</p> <p>Capability</p> <p>CSP/MSP must have experience of providing DC hosting/DR hosting / Cloud services in their data center at least for 3 clients from any Central Govt/State Govt/Semi-Govt/PSU/Private organization with value of 10 Crores.</p> <p>Work order OR Completion Certificates from the client</p>

Point discussed in Pre-Bid Meeting 30th August 2019